



SIME LTD PRIVILEGE POINTS SCHEME

TERMS AND CONDITIONS

1. Introduction

1.1. The Privilege Points Scheme (“the Scheme”) is operated by Sime Ltd (“the Company”) and is exclusively available to installers registered as Sime Ltd Privilege Members.

1.2. Points may be earned on each qualifying boiler registered under the Scheme.

1.3. Accrued points may be redeemed for specified rewards and/or services, as determined by the Company.

2. Membership Eligibility and Obligations

2.1. Membership is open solely to Gas Safe registered installers or installation companies registered as Sime Ltd Privilege Members.

2.2. Employees of Sime Ltd are not eligible to participate in the Scheme.

2.3. By applying for membership, participants agree to be bound by these Terms and Conditions.

2.4. Points may only be redeemed against qualifying products or services as specified by the Company.

2.5. Members are responsible for ensuring that their personal and professional details remain accurate and up to date. The Company may request reverification of these details at any time. Failure to comply may result in suspension or termination of membership and forfeiture of accrued points.

2.6. Points are non-transferable and may not be sold, gifted, or exchanged for the benefit of any third party.

2.7. Members are responsible for securing their accounts. The use of strong passwords is recommended. Suspected unauthorised use must be reported immediately. The Company accepts no liability for unauthorised access.

2.8. The Company reserves the right to suspend or terminate any membership, and cancel points accrued, where it believes the Scheme has been misused or breached.

3. Qualifying Products and Points Accrual

3.1. Qualifying products and their associated point values will be listed on the Privilege Members website.

3.2. Products and/or services available for point redemption will also be listed on the website.

3.3. The Company may amend point values or the list of qualifying products at its discretion. Any changes will be communicated via the website in advance where possible.

3.4. Points can only be earned by registering a qualifying appliance on the website within 30 days of installation.

3.5. Products sold under other promotional offers, discounts, rebates, gifts, or reward schemes are not eligible for points.

3.6. The Company reserves the right to remove any points incorrectly applied to a member's account.

Contracts

3.7. Points are valid until 31st of December each year. Expired points will be forfeited automatically.



4. Rewards

4.1. Rewards available for redemption will be advertised on the Privilege Members website and are subject to availability.

4.2. Reward availability is not guaranteed and may be withdrawn at the Company's discretion.

4.3. The redemption value of rewards may be amended by the Company. Any updates will be published on the website.

4.4. To the fullest extent permitted by law, the Company accepts no liability in respect of any reward, including safety, quality, fitness for purpose, or description accuracy.

4.5. All warranties, terms, and conditions implied by statute, common law, or otherwise are expressly excluded.

4.6. If a refund is due in respect of a redeemed reward, the Company may issue it as a credit to the member's Privilege Points account.

5. Data Protection

5.1. The Company collects and processes member information in accordance with its Privacy Policy and applicable data protection laws. Information provided by members will only be used for the administration of the Scheme and communication relevant to membership.

6. Termination

6.1. The Company reserves the right to suspend or terminate any membership at its sole discretion, including in cases of fraud, misuse, or breach of these Terms and Conditions.

6.2. Upon termination, all unused points will be forfeited immediately.



7. Governing Law

7.1. These Terms and Conditions shall be governed by and construed in accordance with the laws of England and Wales.

7.2. In the event of a dispute, the decision of Sime Ltd shall be final.

7.3. Points have no monetary value and cannot be exchanged for cash or credit.

7.4. Any tax liabilities arising from participation in the Scheme are the sole responsibility of the installer.

8. Company Information

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